

## QA33 - Ошибка #23829

### Incorrect operation of the interface element or inoperability of the search functionality (error of interaction with the button)

10/11/2024 02:22 PM - Vlad P

|   |        |                        |            |
|---|--------|------------------------|------------|
| <b>Status:</b>  | Новая  | <b>Start date:</b>     | 10/11/2024 |
| <b>Priority:</b>  | Низкий | <b>Due date:</b>       |            |
| <b>Assignee:</b>  |        | <b>% Done:</b>         | 0%         |
| <b>Category:</b>  |        | <b>Estimated time:</b> | 0.00 hour  |
| <b>Target version:</b>  |        | <b>Spent time:</b>     | 0.00 hour  |
| <b>Description</b>  |        |                        |            |
| Incorrect operation of the interface element or inoperability of the search functionality (error of interaction with the button).On the <a href="https://www.roznica.com.ua/">https://www.roznica.com.ua/</a> home page, the button with the image of binoculars (in the form of binoculars) does not work when you click , neither when nothing is written in the product search field, nor when a specific product for search is written there. |        |                        |            |

#### History

##### #1 - 10/11/2024 02:28 PM - Vlad P

- File бинокль не работает .jpg added

- File бинокль не работает .jpg added

##### Ways to detect the error :

1. Open the website homepage <https://www.roznica.com.ua/>
2. Click on the image of the binoculars
3. The appearance of the page does not change

**Expected result :** The appearance of the page should change, a new search field does not appear.

**Actual result :** The appearance of the page does not change.

##### #2 - 10/11/2024 02:46 PM - Vlad P

The error that is described can be called " **Incorrect operation of the interface element** " or " **Malfunction of the search functionality** ".

1. \* Incorrect operation\* of the interface element: This means that the button with the image of binoculars does not fulfill its purpose, that is, does not initiate the expected action (the appearance of a new search field).
2. **Search functionality malfunction** : This indicates that the search function on the site is not working properly, as clicking on the button does not lead to the expected result, regardless of whether the search field is filled or not.

In this case, the problem is that the **button does not respond to clicks, which disrupts the user experience and functionality of the site** .

#### Files

|                          |        |            |        |
|--------------------------|--------|------------|--------|
| бинокль не работает .jpg | 596 KB | 10/11/2024 | Vlad P |
| бинокль не работает .jpg | 596 KB | 10/11/2024 | Vlad P |